



New Mexico Mutual is a local business providing quality and affordable workers' compensation insurance for New Mexico businesses of all sizes and types.

Formed to Fill a Need

Workers' compensation was out of reach for many New Mexico businesses until 1991, when our company was created as part of the WCA reform act. Since then, New Mexico Mutual has focused entirely on the needs of New Mexico businesses, allowing us to provide coverage to companies in every industry throughout the state.

New Mexico Mutual is committed to ensuring that claims are managed efficiently for successful outcomes

When your worker is injured, we step in with an experienced team of claims adjusters to assess compensability, administer benefits, and monitor medical treatment. We also offer services to assist you with **Risk Management Strategies** to control claims costs:

Workers' Comp Claims 101

An introductory workshop presented by our claims experts, designed to educate you on claims information employers need to know.

Provider Service Network

Extensive network of preferred occupational medical providers throughout the state, that offer quality and cost-effective medical treatment for injured employees.

Medical Case Management

Nurse case managers oversee the medical care of injured employees for optimal outcomes on complex claims.

Fraud

New Mexico Mutual has "Zero Tolerance" policy for fraud and aggressively pursues allegations of fraudulent activities by injured workers, medical providers, or employers. We have professionals trained in fraud detection and who work closely with employers and governmental agencies to detect, investigate and prosecute insurance fraud.

Claims Analysis

Custom reporting and review of Workers' Compensation claims history is available for high risk or complex businesses.

Claims Resources

Downloadable forms and guides to assist you with claims documentation and management.

Subrogation

Dedicated Subrogation Specialists that evaluate claims for subrogation potential. We aggressively pursue negligent third parties to recover money that has been paid on your behalf by New Mexico Mutual.

Online Claims Reporting

Filing a claim online is easy with New Mexico Mutual. To register you will need your policy number and the company's FEIN. Enter the requested information and your username and password will be emailed to you.

- Log in.
- Enter contact information, including e-mail address.
- Enter date of loss.
- Select the appropriate policy.
- Enter injured worker information.
- Enter accident information.
- Enter emergency healthcare information.
- Answer all required fields.
- Click "Finish".

Upon completing the form, you will receive a claim number and contact information for the adjuster assigned to the claim.

If you have questions, please contact the Claims Department

PH (505) 343-7777

EMAIL nmmclaims@newmexicomutual.com

WEBSITE www.newmexicomutual.com