

## How to Accept My Payment by Email

You will receive an email from [claimspay@oneinc.com](mailto:claimspay@oneinc.com):

Click here to view it in a web browser.



New Mexico Mutual issued a payment, \$ \_\_\_\_\_ on behalf of your claim. To collect your payment online, please follow the steps listed below:

**THIS PAYMENT IS FOR A WORKERS' COMPENSATION INSURANCE CLAIM THAT YOU PRESENTED. BY ACCEPTING THIS PAYMENT YOU CONFIRM THAT YOU HAVE NOT MADE ANY UNTRUE STATEMENTS OR LEFT OUT ANY INFORMATION ABOUT THIS CLAIM, YOUR INJURY, OR YOUR WORK STATUS.**

**ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.**

1. Click "Accept Payment" below to launch our Secure Payment Portal.
2. Follow the Identity Verification Process.
3. Select Your Payment Preference.

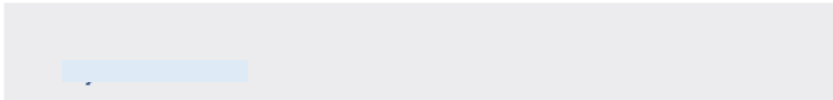
Click here in the email to be taken to a secure website for accepting the payment



**Accept Payment**

This payment is only valid for 7 business days.

If you have any questions regarding this matter, please contact your claims adjuster:





Enter your claim number  
without the leading Zeros

## Quick security check. We just need to confirm it's you.

What is your claim number?

NEXT

1 Identity Verification — 2 Payment Details — 3 Payment Options — 4 Confirmations

Select how you would like  
OneInc to contact you with a  
verification code

TEXT ME

CALL ME

If the phone number is incorrect, please contact your representative. Standard text message and voice rates apply.



### Your representative

 Richard Collier

 [fake@example.com](mailto:fake@example.com)

1 Identity Verification — 2 Payment Details — 3 Payment Options — 4 Confirmations

Once received, enter  
verification code here

We're texting (5\*\*) \*\*\*-0401 with your 6-digit verification code.

Enter your verification code

Your verification code will expire in 01:15

I have read and agree to the [Payment Authorization and Consumer Electronic Signature Disclosure](#)  
and [Appointment of One Inc As Payment Collection Agent](#).

BACK

NEXT

### Is this information correct?

Payee(s):

-----

Coverage:

-----

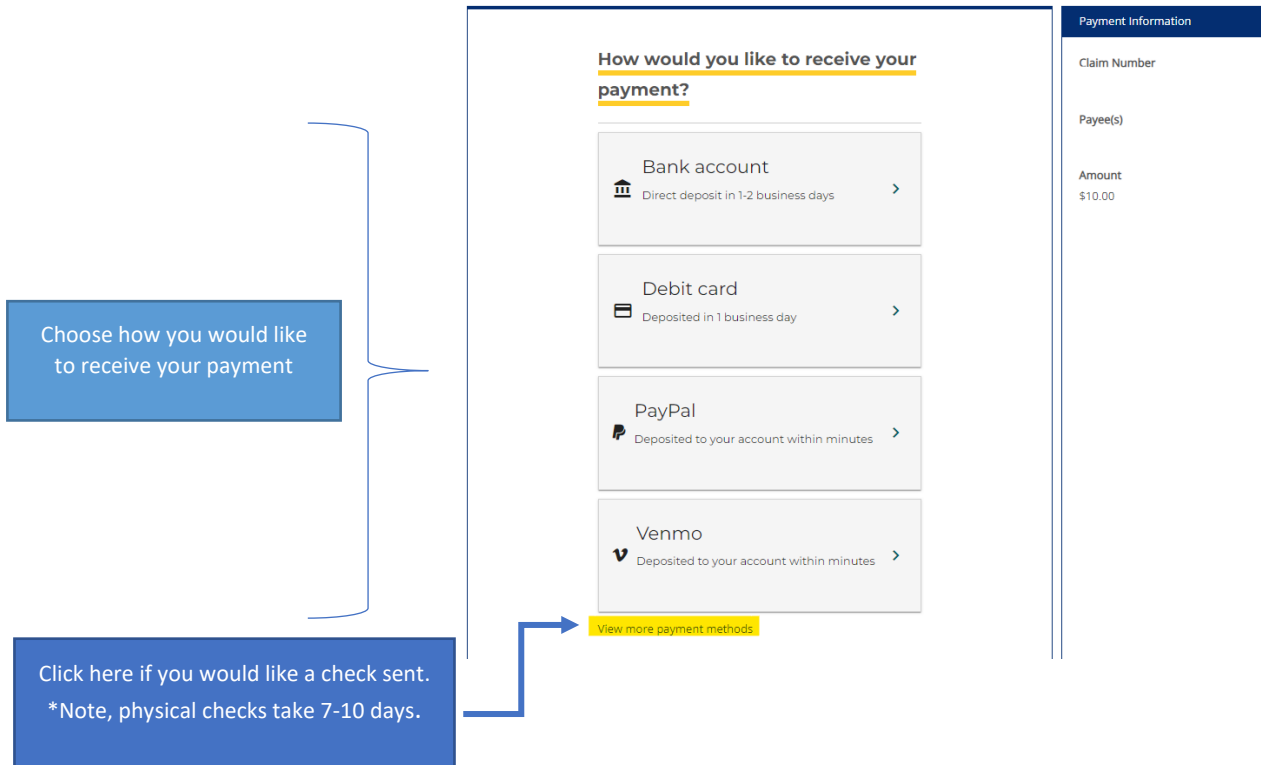
Amount:

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**NO**      **YES**

Confirm identity and  
that benefits are owed


If this is your first time receiving digital payment select payment method from options:




The screenshot shows a user interface for selecting a payment method. The main heading is "How would you like to receive your payment?". There are four options listed: "Bank account" (Direct deposit in 1-2 business days), "Debit card" (Deposited in 1 business day), "PayPal" (Deposited to your account within minutes), and "Venmo" (Deposited to your account within minutes). A "View more payment methods" link is at the bottom. To the right is a "Payment Information" sidebar with fields for Claim Number, Payee(s), and Amount (\$10.00). Annotations include a blue box pointing to the options with the text "Choose how you would like to receive your payment" and another blue box pointing to the "View more payment methods" link with the text "Click here if you would like a check sent. \*Note, physical checks take 7-10 days."

If you have received a payment previously, you are able to select previous method stored:

### Use existing Payment Method

Debit card - 

 Deposited in 1 business day >

|              |
|--------------|
| Claim Number |
| Payee(s)     |
| Amount       |
| \$466.68     |

Next:

### Confirm your payment method

Funds will be deposited to your PayPal account within minutes.

[BACK](#)

[SUBMIT](#)



Confirm selection for processing

By selecting this payment method, you agree to the terms and conditions as described in your user agreement with PayPal.

### Your payment is on its way

Funds will be deposited to PayPal account within minutes.

A confirmation email will be sent to

[FINISH](#)

CONGRATULATIONS THE PAYMENT HAS BEEN PROCESSED!



PO BOX 27810  
Albuquerque New Mexico 87125

505.343.7777  
800.788.8851

NewMexicoMutual.com

If you select payment method as Debit Card or Direct Deposit, a confirmation email from [claimspay@oneinc.com](mailto:claimspay@oneinc.com) will be sent confirming that the payment is being processed as requested.

New Mexico Mutual Payment Confirmation



ClaimsPay[NEWMEXICO STAGE] <claimspaytest@oneinc.com>  
To

Reply Reply All

If there are problems with how this message is displayed, click here to view it in a web browser.

This is an email from an EXTERNAL ADDRESS, so please DO NOT click on links unless you trust the sender and know the reason for the email. NEVER disclose USERNAME or PASSWORD on pages linked from this email.



Hi

This is confirmation that New Mexico Mutual successfully processed your claim payment via direct to debit.

**Payment Amount:**

**Payment Method:**

To download any documents, please go to our Web Portal with the necessary steps.

Deposit timing vary from bank to bank but your payment should be available in your account within 1 business day. If you have any questions, please contact your claims adjuster.